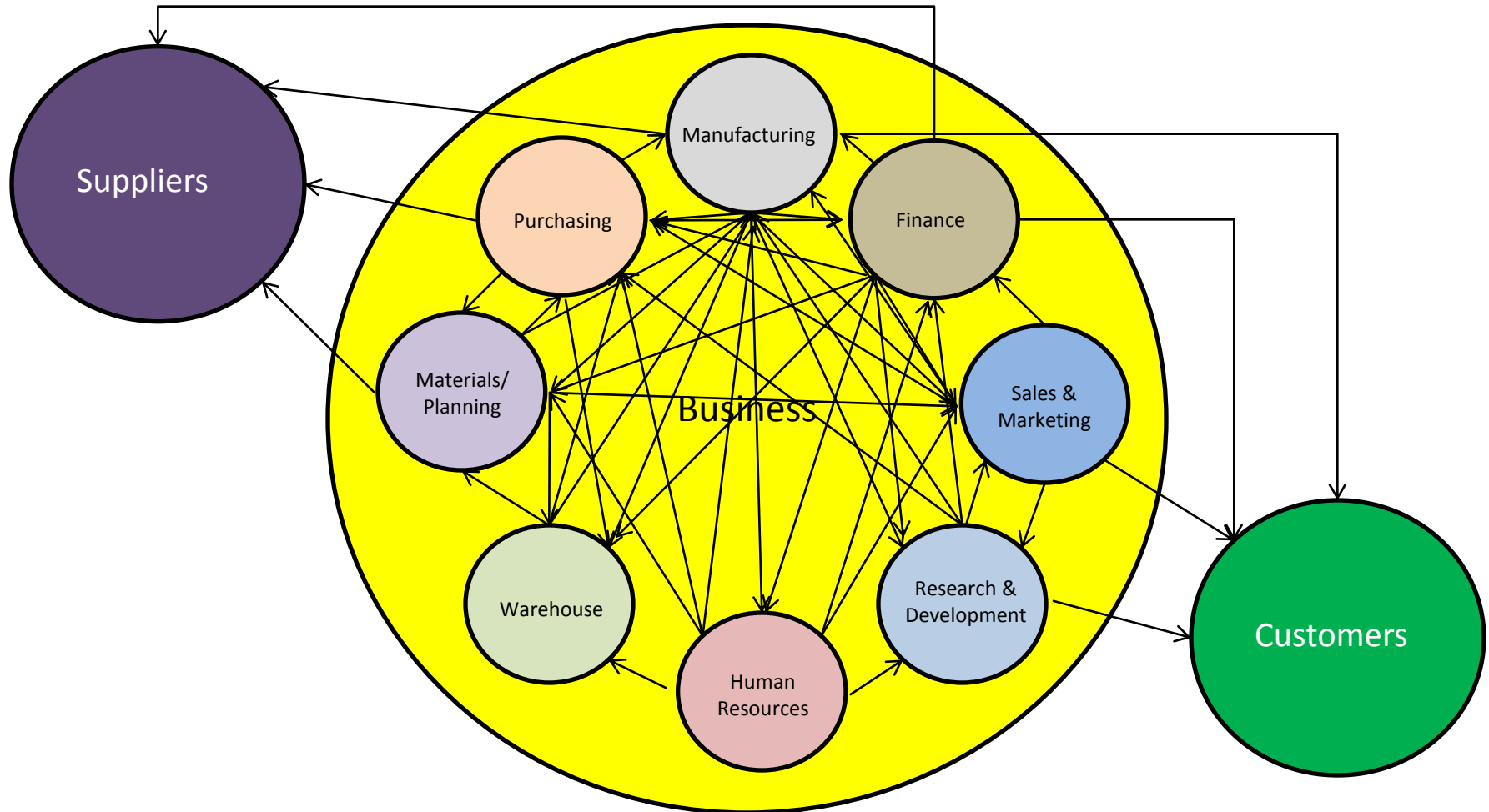


# Organisations are Complex Systems

# Any Business is a Complex System

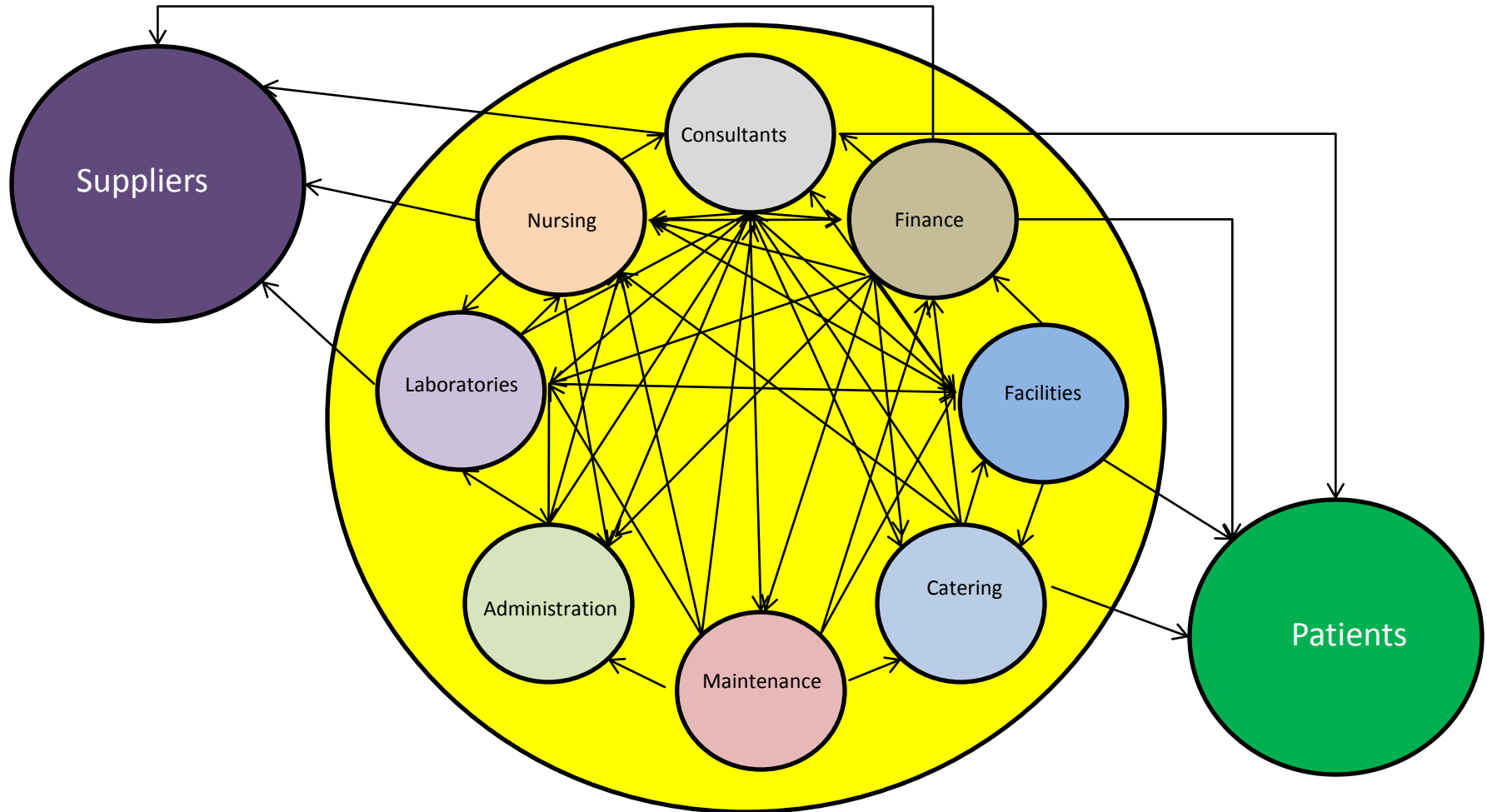
IMPLEMENTING BUSINESS IMPROVEMENT TECHNIQUES



Changes in isolation do not often give the expected benefits

# Any Hospital is also a Complex System

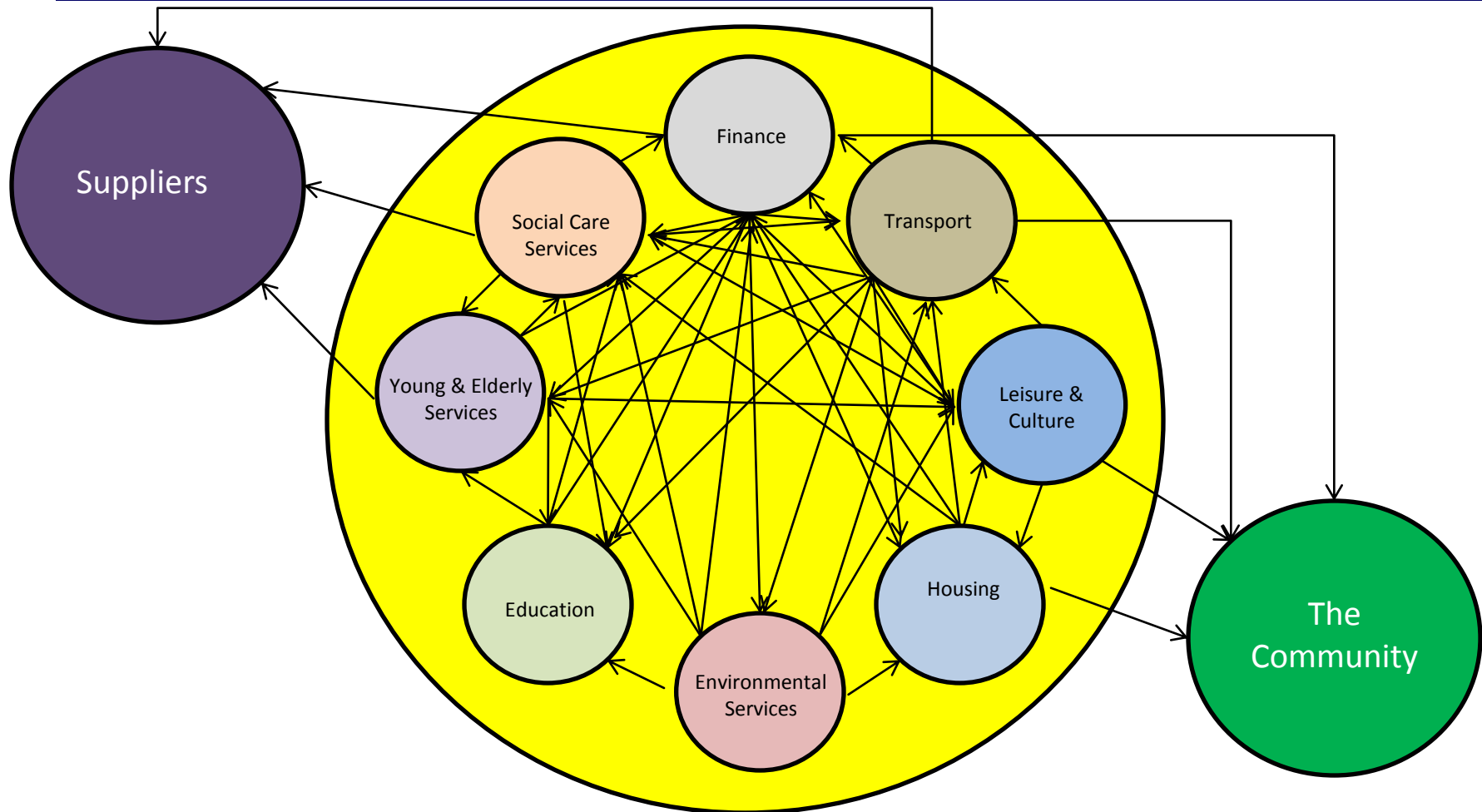
IMPLEMENTING BUSINESS IMPROVEMENT TECHNIQUES



Changes in isolation do not often give the expected benefits

# Local Government is also a Complex System

IMPLEMENTING BUSINESS IMPROVEMENT TECHNIQUES



Changes in isolation do not often give the expected benefits